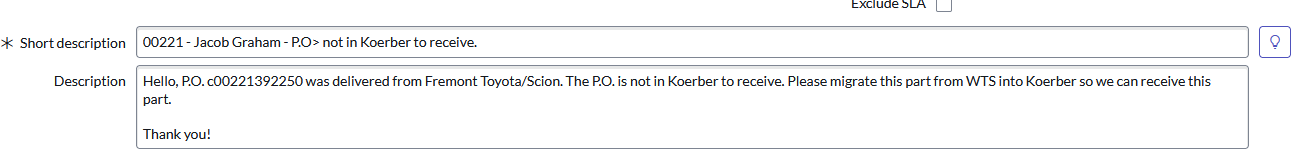
**Incident Documentation:**

**Summary**

The caller reported that the PO C00221392250 was missing from Koerber after the WTS conversion.



Shape

**Initial Investigation** :

* Based on the information provided by the caller. We couldn’t find anything on our side. This was the same as previous cases from 221.
* With the info that was provided by the caller and on the PDF file for the invoice we should have been able to localize the order on the DB

Queriesused for investigation:    
select \* from t\_al\_host\_shipment\_master where order\_number = 'C00221392250'

select \* from t\_al\_host\_shipment\_detail where order\_number = 'C00221392250'

select \* from t\_po\_master where po\_number = 'C00221392250'

**Action Taken**

**Part 1: Gathering Information**

Upon confirming that the orders weren’t in Koerber. Connected with Randy Mogh via work note to ask for the details on the orders so we can create on our side manually.  

**Info provided**:    
WH\_ID = 221

PO\_NUMBER = C00221392250

VENDOR\_CODE = 5114854~5114854~FREEMONT TOYOTA

SHIP\_FROM\_NAME = FREEMONT TOYOTA

SHIP\_FROM\_ADDR1 = 5851 Cushing Pkwy. Fremont.

SHIP\_FROM\_ADDR2 = NULL

SHIP\_FROM\_CITY = FREEMONT

SHIP\_FROM\_STATE = CA

SHIP\_FROM\_POSTAL\_CODE = 94538

SHIP\_FROM\_COUNTRY\_CODE = US

WH\_ID1 = 221

PO\_NUMBER1 = 392250

LINE\_NUMBER = 1

ITEM\_NUMBER = FV25373 GTYOEM

QUANTITY = 1

QTY\_RECEIVED = 0

**Part 2: Creating the order on Koerber**

CHG0057761 – Standard data change

Details on how I created the script to do the insert on the last page of this doc. The insert was done at 12:10 EST on 03/18/2025.   
   
**Part 3: Resubmit on K1**

To make sure that the order is properly processed on Koerber, we can manually resubmit the order on K1 using the host\_group\_id that was created when inserting the order on the t\_al\_host\_po\_master:

select \* from t\_al\_host\_po\_master (nolock) where po\_number = 'C00221392250'

A screenshot of a computer

AI-generated content may be incorrect.

Page 29 – Inbound Order   
   
Query for the host\_group\_id and click resubmit.

**Part 4: Double Checking**

After the process is completed the import\_satus on the t\_al\_host\_po\_master should be S and it should have an entry on the t\_po\_master.    
   
select \* from t\_al\_host\_po\_master (nolock) where po\_number = 'C00221392250'

select \* from t\_po\_master (nolock) where po\_number= 'C00221392250'   
   
A screenshot of a computer

AI-generated content may be incorrect.

**Resolution**

* The order was properly placed in Koerber

Shape

**Script details:**    
**--Define DB**

USE [AAD]

GO

**--Create the Variables so the host\_group\_ID and date are the same in both tables that we are inserting into**

DECLARE @host\_group\_id NVARCHAR(36) = NEWID();

DECLARE @record\_create\_date DATETIME = GETDATE();

**--ALL  the info set in here must be filled so it doesn’t give a error when resubmitting the order.**

INSERT INTO [dbo].[t\_al\_host\_po\_master]

           ([host\_group\_id]

           ,[record\_create\_date]

           ,[processing\_code]

           ,[wh\_id]

           ,[client\_code]

           ,[po\_number]

           ,[display\_po\_number]

           ,[po\_type]

           ,[vendor\_code]

           ,[status]

           ,[ship\_from\_name]

           ,[ship\_from\_addr1]

           ,[ship\_from\_city]

           ,[ship\_from\_state]

           ,[ship\_from\_postal\_code]

           ,[ship\_from\_country\_code])

VALUES

(@host\_group\_id,

@record\_create\_date,

'New',

'221',

'221',

'C00221392250',

'C00221392250',

'Purchase Orders',

'5114854~5114854~FREEMONT TOYOTA',

'O',

'FREEMONT TOYOTA',

'5851 Cushing Pkwy. Fremont.',

'FREEMONT',

'CA',

'94538',

'US'

);

INSERT INTO [dbo].[t\_al\_host\_po\_detail]

(

    [host\_group\_id],

    [record\_create\_date],

    [processing\_code],

    [wh\_id],

    [client\_code],

    [po\_number],

    [display\_po\_number],

    [line\_number],

    [item\_number],

    [display\_item\_number],

    [quantity]

)

VALUES

(

    @host\_group\_id,

    @record\_create\_date,

    'New',

    '221',

    '221',

    'C00221392250',

    'C00221392250',

    '1',

    'FV25373 GTYOEM',

    'FV25373 GTYOEM',

    '1'

);